

## We are upgrading infrastructure to provide better service to your community.

Nassau County | June 2024

We would like to inform you of upcoming work in your neighborhood. Energy plays a critical role in our day-to-day lives and helps ensure the well-being of our community. That's why we're investing in infrastructure upgrades in your area.

### Project details:

Since 2017, we have made significant upgrades to our infrastructure system through the Northwest Nassau Integrity Project. This project will increase reliability, enhance safety and operational flexibility, and improve service throughout Long Island. To date, we've installed nearly 11 miles of new infrastructure between Roslyn Heights, Albertson, East Williston, Mineola and Garden City.

This summer, the next phase of infrastructure installation on Powerhouse Road in Roslyn Heights will commence and will eventually tie into existing infrastructure located at the Nassau/Queens Border. **Please note, there will be no interruption to service for our customers.**

### What you may expect during construction:

- Excavation of the roadway, installation of new infrastructure, temporary restoration of the roadway, testing of the new infrastructure, and final restoration of the roadway.
- Traffic pattern changes. There will be changes to traffic patterns during work hours, and a flagger will be onsite to assist as necessary. Please be aware of construction traffic signs and cones.
- Street plates. The project site will be secured and plated during non-work hours.
- Please note that after temporary restoration, the road surface may be rough.
- For your safety, please do not enter work zones and be mindful of work zones during and after construction.
- Direct contact with our Outreach Team. If you have questions or concerns, please call or email our team. You can also visit our project website to see the project map, construction updates, and more.

### Smell Gas. Act Fast.

We respond to gas emergencies 24 hours a day. If you smell gas, act fast and call **911** or our gas emergency line at **1-800-490-0045**.



### Quick project facts:

**What:** New infrastructure installation from Roslyn Heights to Lake Success

**Where:** LIE Westbound Service Road between Jefferson Avenue and Lakeville Road, Horace Harding Boulevard/Bates Road in Lake Success

**When:** Summer 2024 – Spring 2027

**Hours:** Between Jefferson Avenue and Searingtown Road, Monday to Friday 9 a.m. – 4 p.m.

Between Searingtown Road and Lakeville Road, Monday to Friday 8 p.m. – 5 a.m.

West of Lakeville Road, Monday to Friday 8 a.m. – 4 p.m.

Due to the complexities of outdoor construction, schedule subject to change. Please reach out to our project team for more information.

Please note due to traffic conditions during the day, all intersections along the route on Powerhouse Road will be worked at night (8 p.m. – 5 a.m.).

**Please note:** Every National Grid employee carries a photo ID card, and any contractor doing work for us is also required to carry ID.

### Questions?

 **516-882-4864**

 **Box.NWN@nationalgrid.com**

 **ngrid.com/nwn**

### This is an important notice. Please have it translated.

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