

Daily Fact Sheet 001

Key Messages

- FEMA has approved **\$108.9 million** for **23,768** individuals and families affected by Hurricane Ida in New York.
- Applicants living in basement apartments may be eligible for Individual Assistance if all eligibility requirements are met. FEMA does not consider the legal status of a residence, such as a basement, when evaluating eligibility for assistance.
- Mobile Disaster Recovery Centers are open in Westchester and Rockland counties today through Thursday from 9 a.m. to 5 p.m. Visit the mobile unit at the Greenburgh Public Library at 300 Tarrytown Road in Elmsford, and the Street Community Center at 31 Zukor Road in New City.

Individual Assistance

- FEMA's Disaster Survivor Assistance teams are visiting neighborhoods in the Bronx, Kings, Nassau, Queens, Richmond, Rockland, Suffolk and Westchester counties, helping survivors apply for FEMA assistance, update their contact information and address other disaster-related concerns.
- The Disaster Recovery Center at Yonkers Library closed Oct. 15, but help is still available by calling the FEMA Helpline or visiting another Disaster Recovery Center. Go to [fema.gov/DRC](https://www.fema.gov/DRC) to find the nearest center where you can meet in person with FEMA staff and representatives of other federal and state agencies who can provide information about disaster assistance. Additionally, FEMA Disaster Survivor Assistance teams continue visiting damaged areas and speaking with survivors in Westchester County.
- Survivors can get help Wednesday to apply for disaster assistance from two mobile units parked at locations in Queens and Suffolk counties. One unit will be parked at the Korean Community Services Center at 203-05 32nd Ave. in Bayside, and FEMA specialists will be available from 10 a.m. to 3 p.m. The other mobile unit will be parked outside Suffolk Hall, 100 Nicolls Road on the Stony Brook University campus from 10 a.m. to 5 p.m.

Hazard Mitigation

- FEMA's Hazard Mitigation specialists are holding informational sessions from 9 a.m. to 6 p.m. today through Saturday at a Lowe's home-improvement store at 5602 Avenue U in Brooklyn.



FEMA

- Specialists can answer questions and offer tips and techniques for building hazard-resistant homes to prevent or reduce damage from disasters. Most of the free information is geared toward do-it-yourself work and general contractors.

National Flood Insurance Program

- On Oct. 1, the National Flood Insurance Program introduced Risk Rating 2.0, a new pricing system designed to provide policyholders with more equitable rates that better reflect a property's flood risk. For the latest on the new pricing, visit www.fema.gov/flood-insurance/risk-rating.

Disaster Recovery Centers

- At a Disaster Recovery Center, you can apply for FEMA disaster assistance, check the status of your application and get information about other resources available.
- **Open daily 8 a.m. to 7 p.m.:** Orangetown Soccer Club Complex, 175 Old Orangeburg Road, Orangeburg, NY 10962.
- **Open 10 a.m. to 6 p.m. Monday to Saturday; closed Sundays:**
 - Hostos College, 450 Grand Concourse, Bronx, NY 10451
 - Queens College, 152-45 Melbourne Ave., Queens, NY 11367
 - Medgar Evers College, 231 Crown St., Brooklyn, NY 11225
 - College of Staten Island, 2800 Victory Blvd., Staten Island, NY 10314
 - Michael J. Tully Park Physical Activity Center, 1801 Evergreen Ave., New Hyde Park, NY 11040
 - Rose Caracappa Senior Center, 739 NY-25A, Mount Sinai, NY 11766
 - Public Library, 136 Prospect Ave., Mamaroneck, NY 10543

Ways to Apply to FEMA

- To apply for FEMA assistance, visit DisasterAssistance.gov, use the FEMA mobile app or call the **FEMA Helpline at 800-621-3362**. If you use video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Helpline operators are available from 8 a.m. to 7 p.m. daily. Press 2 for Spanish. Press 3 for an interpreter who speaks your language.
 - You can also apply at a Disaster Recovery Center. To find one near you, visit [DRC Locator \(fema.gov\)](http://DRC Locator (fema.gov)).
 - The deadline to apply for FEMA disaster assistance is **Monday, Dec. 6**.

- Counties where FEMA Individual Assistance is available: **Bronx, Kings, Nassau, Queens, Richmond, Rockland, Suffolk and Westchester.**

U.S. Small Business Administration

- SBA disaster loans are the largest source of federal disaster recovery funds for survivors. Businesses, homeowners, renters and certain nonprofits that were affected by Hurricane Ida may apply online for low-interest disaster loans using SBA's secure website at <https://disasterloanassistance.sba.gov/ela/s/>. Applicants may also call SBA's Customer Service Center at **800-659-2955** or email DisasterCustomerService@sba.gov for more information. Individuals who are deaf or hard-of-hearing may call **800-877-8339**.
- SBA opened two Business Recovery Centers in Kings and Westchester counties. The center in White Plains is at the New York Power Authority Building at 123 Main St. The Brooklyn center is at Brooklyn Chamber of Commerce, 253 36th St., 4th floor, Suite C58. Hours are 9 a.m. to 5 p.m. Monday-Friday.

Get More Information

- For additional online resources as well as FEMA downloadable pamphlets and other aids, visit DisasterAssistance.gov and click "Information."
- For referrals to agencies that support community-specific needs, call 211 or visit <https://www.211nys.org/contact-us>. New York City residents can call 311.
- For official information on the New York recovery effort, visit www.fema.gov/disaster/4615. Follow us on Twitter at twitter.com/femaregion2 and on Facebook at www.facebook.com/fema.

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Hurricane Ida DR-4615-New York By The Numbers



\$108.9M

APPROVED FOR SURVIVORS



23,768

HOUSEHOLDS APPROVED FOR FEMA GRANTS

\$25.5M

National Flood Insurance Program Claims Paid



\$9.9M

Other Needs Assistance



\$98.9M

Housing Assistance



\$92.2M

Low-interest Disaster Loans Approved

10/19/2021